



Tel: 07963279607  
Kennels & Cattery

## Boarding Conditions Checklist

The following will apply to ALL Dogs and Cats.

### Vaccinations

On your Pet's arrival at the Kennels / Cattery we will require to see a current vaccination certificate. This must show a booster vaccination. The certificate must show the booster having been administered as part of a course of vaccinations. Dog Vaccinations must safeguard against the following diseases: Distemper, Parvovirus, Hepatitis, Leptospirosis and Parainfluenza. Cat Vaccinations and Feline Enteritis.

### Kennel Cough Vaccinations

All dogs must have a current Kennel Cough (Infectious Tracheobronchitis) vaccination. Your dog must have this at least 2 weeks prior to arrival at kennels. This is NOT part of your annual booster vaccination.

### Notification of Medical Conditions

If an animal has a medical condition of any sort we must be notified at the time of booking. If we have not been notified of such a condition or course of medication, we reserve the right to refuse admission.

### Flea Treatments

All Animals must be covered by a known flea treatment before they are boarded. These products have varying lengths of effectiveness. Animals that arrive with fleas will be administered such a product and charged accordingly.

### Worming

An effective Wormer must have been administered to any Dog or Cat prior to boarding. This should be taken at least a week before coming into the Kennels / Cattery. Please check with your Veterinary Surgery on how long each product will protect your Pet.

### Emergency Contact Numbers

On your Pet's arrival at the Kennels / Cattery you will be asked for an emergency contact telephone number. This may be a friend, relative or neighbour or even your own mobile number (Please ensure reception is satisfactory in your destination).

### **Basis of Charging**

We do not operate a 24-hourly charging system.

To be confirmed by Nicola.

### **Periods of Boarding**

If your Pet is collected before the date of collection previously advised, we reserve the right to charge for the period intended.

### **Deposits (to be confirmed)**

In busy periods such as; School Summer holidays, School Christmas & New Year holidays, School Easter holidays and School Half-Terms, all customers will be required to pay a 50% deposit. In normal periods other than those detailed above customers will be required to pay a 25% deposit. Deposits will secure your booking and act as an administration charge.

### **Aggressive / Destructive Temperaments**

We do not encourage animals with aggressive or destructive temperaments. In cases where animals are left that prove to be aggressive towards other animals or staff, or destructive to our facilities, we will contact you to arrange their removal all damage caused by an animal to any area will be chargeable to the Animal Owner.

We reserve the right to refuse to book in certain breeds of animals which are known to have Aggressive/ Destructive Temperaments and the decision to book in or refuse to book in any animals at the absolute discretion of the owners of the Kennels at all times. This discretion is exercised on the basis of the expertise and personal experience of the Owners of the kennels and their decision as to whether or not to book or refuse animals to the Kennels is final.

### **Opening Hours**

We operate strict opening and closing times as set out below and animals owners are asked to strictly adhere to these times accordingly. In the event of delay of animal's owners part meeting these times to leave or collect their animals, the onus is on the animal's owners to make alternative arrangements to meet these obligations. AOS are asked to note all contact with us in relation to your pets is to be made within the opening hours below.

Monday-Saturday

09.00am-12.00pm and 03.00pm – 06.00pm

Sundays

04-00pm-06.00pm

### **Contact Us**

Pet~Haven Nicola McCormick  
Divernagh Lodge, 40 Divernagh Road,  
Bessbrook, Newry, BT35 7BW.  
T: +44(0)79 63 27 9 607